



LOUIS ALLEN

BETTER MANAGERS = BETTER RESULTS

PROBLEM SOLVING & ACTION PLANNING



*Management Leadership development based on the internationally recognised **Allen Management System™***

DESCRIPTION

The Problem Solving & Action Planning workshop provides an in-depth understanding of how to solve complex problems, how to make effective decisions, and how to take effective action. An emphasis is placed on the analytical process required to identify the root cause of the problem before decisions are made and plans are developed. Ensuring that real problems rather than symptoms are solved saves money and increases the impact on business operations.

FORMAT

The Problem Solving & Action Planning workshop is a 4-hour practical learning experience presented to groups of 8 to 20 participants. Due to the structure of the workshop it is possible to schedule 2 groups on the same day if required.

TARGET GROUP

This workshop is suitable for employees at all levels and functions of a organisation.

MATERIALS

Each participant will receive a summary hand-out as well as a set of templates for the Problem Solving, Decision Making & Action Planning process.

LEARNING OUTCOMES

- Understanding an analytical approach to solving problems, making effective decisions and planning for the implementation of solutions.
- Apply effective problem solving and take action steps that directly impact the bottom-line.
- Creating a cohesive approach to solving and dealing with problems within a specific business unit, team or company.

WORKSHOP OUTLINE

1. Understanding Problem Solving & Decision Making
2. Analytical Problem Solving Process
3. Understanding Action Planning
4. Developing Action Plans
5. Controlling Action Plans

LET'S CONNECT

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**HELPING GOOD MANAGERS BECOME EFFECTIVE
MANAGEMENT LEADERS THAT IMPACT BUSINESS RESULTS**